Electronic Visit Verification (EVV) is a federal requirement for Medicaid funded personal care and home health services. Per the 21st Century Cures Act, all 50 states are required to implement EVV in Medicaid programs for personal care services by January 1st, 2020, and for home health care services by January 1st, 2023, for in-home visits.

EVV is a form of verification for services that are performed during in-home visits. Verification is done through an application on a mobile device. PCA's will be required to use an EVV application to check in/out of locations after services performed for the consumer.

What is EVV?

What could EVV mean for PCA consumers?

- For PCA consumers, this could mean the services provided by their PCA may be tracked electronically. Information gathered may range from location, time, as well as activity.
- Services may be slowed as a result of PCA's having to enter extra application data per the EVV process.
- Extra burden for PCA and consumer such as requiring hardware to run EVV application, having cellular reception, and other logistical issues that may arise from the new requirements that may affect services for consumers.

FIS Updates

The state of Massachusetts is planning to consolidate all the Fiscal Intermediary Services (FIS) into one single FI.

What does this mean for PCA consumers?

- Consumers have less choice (From 3 FIs to 1)
- Loss of PCA
- Geographical concern for PCA and consumers if there is only 1 FI serving entire state
- There will be no competition between FI's and less incentive to improve services

Questions or Concerns?

Join us for a listening session on this issue and have the opportunity for your voice to be heard!

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/21/2020</td>
<td>10:00AM-12:30 AM</td>
</tr>
<tr>
<td>09/23/2020</td>
<td>12:00PM-2:30 PM</td>
</tr>
<tr>
<td>10/02/2020</td>
<td>1:00PM-3:30 PM</td>
</tr>
</tbody>
</table>

(Spanish caption available during last session)

For more information, visit https://www.stavros.org/advocacyhot-issues